

Step 2. Action: Log into the Rebate Website

1. Go to: www.t-mobilerebates.com.
2. Select the Business Submission button.

Step 1: Please choose one description which best describes you or your T-Mobile customer:

New Customers	Existing Customers	Businesses & Reps
<input type="radio"/> I am a <u>new T-Mobile customer</u> OR I have added a <u>NEW</u> line of service to an existing T-Mobile account. Phone model: <input type="text"/> Purchase date: <input type="text"/> (mm/dd/yyyy) <input type="button" value="search"/>	<input type="radio"/> I am an existing customer and <u>upgraded</u> my phone through <u>T-Mobile Customer Care</u> (via phone) or online via the Web at <u>my.t-mobile.com</u> . <input type="radio"/> I am an existing customer and <u>upgraded</u> my phone at a T-Mobile Retail Store. <input type="radio"/> I am an existing customer and <u>upgraded</u> my phone or device at a <u>T-Mobile Authorized Retail Partner</u> . Phone model: <input type="text"/> Purchase date: <input type="text"/> (mm/dd/yyyy) <input type="button" value="search"/>	<input type="button" value="business submissions"/>

3. Log in with the Login ID and Password provided to you by your sales representative.

CLICK - LOG IN

T-Mobile stick together My T-Mobile | Store Locator

Phones	Plans	Services & Accessories	Coverage	Support	Type your question	search
Rebate Status	Rebate Form	Contact Us	Terms & Conditions	FAQs		

Home > Rebate Center

Business Rebate Options
Please Choose One of the Following:

I would like to submit a rebate request for a **Business**. Activation Date: Device:

OR

I would like to Re-submit phones/routers from a previous Business rebate request. Web Tracking ID: (Located on the Online Confirmation Page printed after initial rebate submission)

OR

I would like to check the status of a **Business rebate by Web Tracking ID**.
(Check status of up to 10 Web Tracking IDs. These IDs are located on the Online Confirmation Page printed after initial rebate submission)

1: 2: 3: 4: 5:
6: 7: 8: 9: 10:

OR

I would like to check the status of a **Business rebate by PCS Number/Email Address**.
(Enter your PCS Number and Email Address to check the status of your most recent rebate.)

T-Mobile PCS Number:
Email Address:

4. Select the "I would like to submit a rebate request for a Business" radio button.

Enter Activation date xx/xx/xxxx.

CLICK - CONTINUE

5. Read and accept T-Mobile General Rebate Terms & Conditions. If you decline, you will be unable to proceed with your online rebate submission.

T-Mobile General Rebate Terms & Conditions

1. YOU MUST PURCHASE THE HANDSET, TOGETHER WITH A NEW LINE OF SERVICE ON A QUALIFIED T-MOBILE RATE PLAN, WITHIN THE PROMOTION DATES SET FORTH ON THE RELEVANT REBATE FORM FOR THE HANDSET OFFER. SUCH PURCHASE MUST BE, FROM AN AUTHORIZED T-MOBILE RETAIL STORE OR DEALER.
2. AS PROOF OF SUCH PURCHASE, AND IN ORDER FOR YOUR REBATE REQUEST TO BE PROCESSED, THE FOLLOWING ITEMS MUST BE SUBMITTED TOGETHER TO THE ADDRESS PRINTED ON THE REBATE REQUEST FORM:

PLEASE REMEMBER TO KEEP A PHOTOCOPY OF ALL MATERIALS COMPRISING YOUR REBATE REQUEST SUBMISSION.

accept terms
decline terms

6. Click the **view rebates** button to view T-Mobile Valid New-Activation Rebates.

Complete the customer information section.

- T-Mobile Order # can be found in the subject line of the T-Star Order Confirmation e-mail provided by your sales representative. It is also referred to as the **“Order number”**.
- Please submit a valid e-mail address. T-Mobile will send communications regarding your rebate submission to the e-mail address provided in this form.

Step 1: Complete the information below

- Fill in the customer information below.
- Add your router information
- A maximum of **100** routers may be entered using this form.

view rebates

Title: Mr Mrs Ms

*First Name:

*Last Name:

*Company Name:

*Address:

Suite:

*City:

*State:

*Zip Code:

*Activation Date (mm/dd/yyyy):

*T-Mobile Order #:

*Email Address:

*Confirm Email Address:

I do not wish to receive T-Mobile updates and special offers for current customers.

By completing this rebate you are agreeing to the [terms and conditions](#) of this offer.

Entry form information is being collected subject to the [privacy policy](#) of T-Mobile.com.

IMPORTANT: If you currently have a temporary phone number while waiting for a phone number to port in, please do not submit the temporary number for your rebate. You **MUST SUBMIT** the ported-in number or you may be denied for your rebate submission and have to re-submit.

7. Enter phone information manually or follow steps below to **upload** the T-Star Order Confirmation file containing your phone data.

Enter your routers, all fields are required. Note: Phone rebates cannot be combined with router rebates. Please submit them separately from the Home page.

2 valid routers:

	10-Digit T-Mobile #	LANMAC	9-Digit BAN	SKU	Smart Card Serial # (SIM Card)	
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	add
Valid router entries						
1	(123) 546-7899	001310111111	111111111	111111	11111111111111111111	delete
2	(123) 546-7898	001310222222	222222222	222222	22222222222222222222	delete

Upload a T-Star file containing your phone or router data Browse... upload file [upload help](#)

submit my rebate request

Upload Phone Information

In order to upload your phone data information from the T-Star Order Confirmation e-mail provided to you by your sales representative, you must first format and export the Microsoft Excel file into a *.txt file format. You will need to have Microsoft Excel on your computer to perform the following actions.

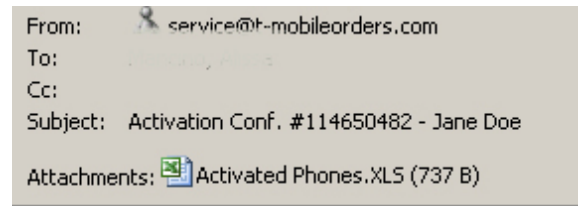
Step 1. Action: Format Microsoft Excel Spreadsheet

1. Open the **T-Star Order Confirmation** e-mail sent to you by your sales representative.

2. Click on the Microsoft Excel file attachment.

A spreadsheet will open in Microsoft Excel.

3. Add two columns (one for BAN# and one for TMO Part/SKU #) and complete with customer information.



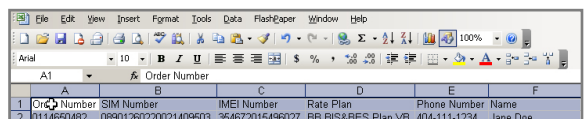
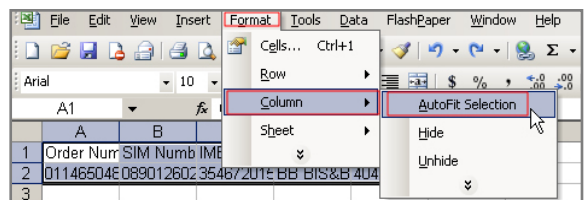
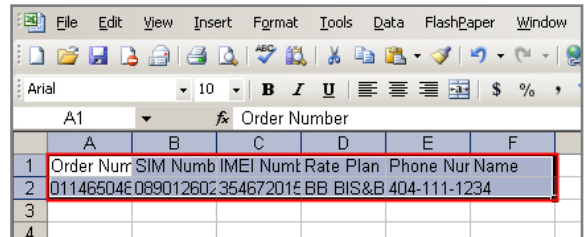
Auto-Fit columns to see all information.

1. Use your cursor to highlight all column(s) containing phone information.

2. Select Format on top menu bar.

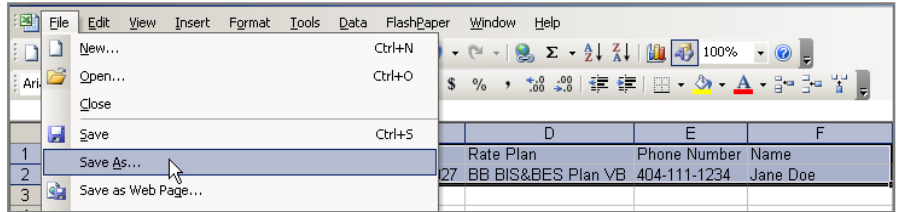
3. Select Column—AutoFit Selection.

All content should be formatted into eight columns.

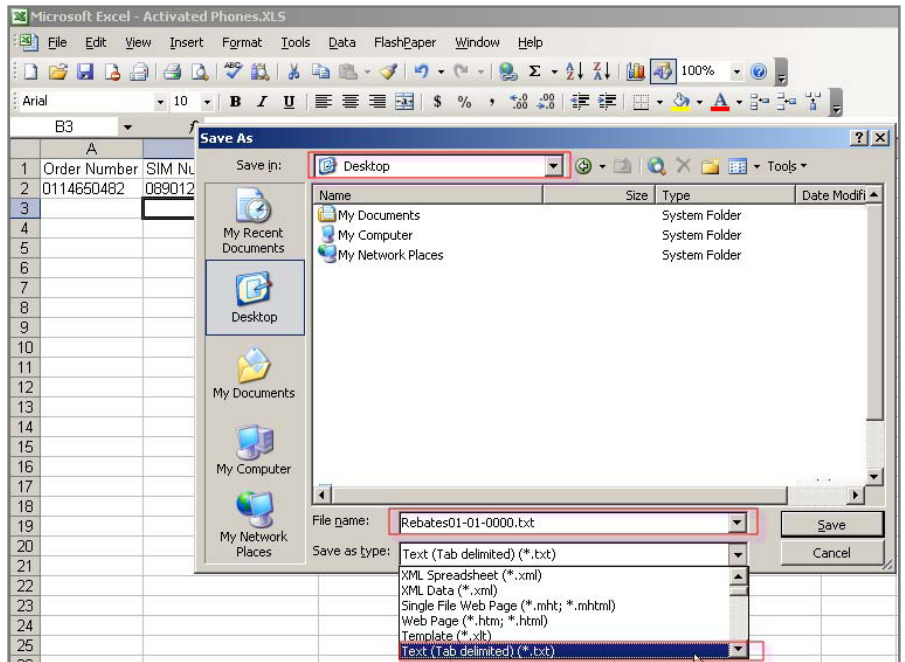


Step 2. Action: Export Excel Spreadsheet into a *.Txt File Format

1. Select File on top menu bar.
2. Select Save As from drop-down menu.



3. Select drop-down arrow next to the Save in box and choose location where you would like to save the file—preferably on your Desktop for easy access.



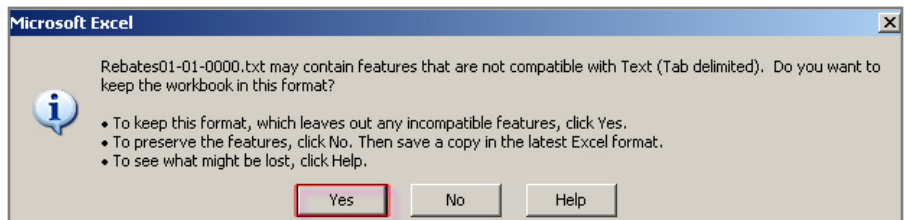
4. Change the File name to “Rebate” and include the date of submission.

Rebatexx-xx-xxx

Make sure you remove the quotation marks from the beginning and end of the File name.

5. Click the drop-down arrow next to the **Save as** type box.
6. Select **Text (tab delimited) *.txt**. A .txt will be placed next to the file name.
7. Click the **Save** button.

8. A dialogue box will appear asking if you would like to keep the Excel format, select **yes**.



The file is now saved as **Rebatexx-xx-xxx.txt** on your Desktop.

1. Click the **Browse** button next to “**Upload a T-Star file containing your phone data.**”
2. Search for the **Rebatesxx-xx-xxxx.txt** file that you placed on your desktop.
3. Select the file. Location of the Rebatesxx-xx-xxxx.txt file will display in the field.
4. Click the **Upload** file button.

Enter your phones, all fields are required. Note: Router rebates cannot be combined with phone rebates. Please submit them separately from the Home page.
1 valid phone

10-Digit T-Mobile #	15-Digit IMEI	9-Digit BAN	SKU	Smart Card Serial # (SIM Card)	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	add

Valid phone entries

1	(456) 879-1233	3521271111111111	1111111111	1111111111	11111111111111111111	delete
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Upload a T-Star file containing your phone or router data **Browse...** **upload file** [upload help](#)

submit my rebate request

The following errors may prevent file from uploading successfully:

Possible Error Messages:

Possible Reasons:

The customer information form contains validation errors; you have entered 0 phone(s), the minimum is 1.	<ul style="list-style-type: none"> • txt file was not formatted correctly. • Invalid character in file. • No information was entered or uploaded. ACTION: Open Excel spreadsheet and follow steps 1 and 2 and create .txt file again.
The customer information form contains validation errors; there are x phones with errors.	<p>One or more phone(s)/IMEI may not be eligible for a rebate.</p> <p>ACTION: Click the view rebates button in the upper left hand corner of the customer information page to check current rebate eligibility dates.</p> <p>Delete phone from list and re-submit form.</p>

When upload is completed successfully, all fields will be populated with your phone information.

	10-Digit T-Mobile #	15-Digit IMEI	9-Digit BAN	SKU	Smart Card Serial # (SIM Card)	
1	(301) 257-0074	354879012553854			8901260430008730007	delete
2	(301) 272-5512	354879012553771			8901260430008703170	delete
3	(301) 674-4358	354879012553607			8901260430008803251	delete
4	(301) 674-3323	354879012553011			8901260430008803343	delete
5	(301) 437-8825	354879012553045			8901260430008804549	delete

Click the **Submit** my rebate request button.

Enter your phones, all fields are required. Note: Router rebates cannot be combined with phone rebates. Please submit them separately from the Home page.
1 valid phone

10-Digit T-Mobile #	15-Digit IMEI	9-Digit BAN	SKU	Smart Card Serial # (SIM Card)	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	add

Valid phone entries

1	(456) 879-1233	3521271111111111	1111111111	1111111111	11111111111111111111	delete
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Upload a T-Star file containing your phone or router data **Browse...** **upload file** [upload help](#)

submit my rebate request

Step 4. Action: Print T-Mobile Rebates Online Confirmation page

A T-Mobile Rebate Order Confirmation page must display to ensure that your rebate has been submitted—it will serve as proof of your online rebate submission.

The T-Mobile Rebates Online Confirmation page contains important information needed to track and/or resubmit your rebate submission:

- Web Tracking ID
- Young America Order ID
- Date Online Submission Received
- Date Rebate Processing Complete
- Company Name
- T-Star Order ID
- Purchase Date
- Original Rebate Submission
- PCS number(s)

.. T-Mobile ..

Step 2: Print and/or Save a copy of this page for your records [Print](#) [Save to file](#)

T-Mobile Business Rebate Submission Confirmation Page

Test Test
101 main
Charhassen, MN 55432

Activation Date: 08/08/2008 T star Order #: 546
Email: rep@t-mobile.com Company: Test Company
Web Tracking ID: 363914129 Notify: No, don't notify me.

Total phones submitted: 1				
PCS #	IMEI	BAH #	SKU	SC Serial #
1 4568791233	3521271111111111	1111111111	1111111111	11111111111111111111

Please allow at least 6 to 8 weeks from submit date for processing and delivery. You can check the status of your order by logging into the Business rebates section and providing the Web Tracking ID from the section above.

Your account must be active on the qualified rate plan at the time your request is processed to be eligible for the rebate. For complete offer requirements please visit: <http://www.tmobilerebates.com> >

[Enter/View another Business Rebate >](#)

Print and save the T-Mobile Rebates Online Confirmation page and keep in a safe place.

Step 5. Action: Print T-Mobile Confirmation of Order Processed

After your rebate submission is received and processed by T-Mobile Rebate Center, you will send receive an e-mail outlining payment status of your submission.

The **T-Mobile Rebates Order Processed e-mail** provides information regarding rebates that are processed and paid and/or denied.

Denial reasons and resubmission directions will be provided should any handset submissions be rejected.

Please print and save the T-Mobile Rebates Processed e-mail until all

From: T-Mobile Business Rebates
Sent:
To: JANE.DOE@BOA.COM
Subject: T-Mobile Rebates Processed

We received your request and we thank you for your interest in the |
T-Mobile Business Rebate Offer.

T-Mobile New Activation Business Rebates Q3 2007

T star Order#	Web Id	Ord Id	Rfd Amt	Phone Number	IMEI Number
9914452498	509870349	729271597	50.00	4047880073	999127015197598
9914534664	684182759	729271598	50.00	4045506451	999920013478804

Total Rebate: **\$100.00**

We regret that we are unable to process your request as received.

The 15-digit IMEI number that you provided is not in our database of valid, business IMEI numbers or not currently eligible for a rebate. Your IMEI number can be found on the white label of your product box or on the back of your handset, usually under the battery. Your IMEI number can also be found by dialing *#06#, followed by SEND button, on the handset associated with this rebate submission.

Rebate Status and Resubmission

All communication regarding the status of your rebates will be communicated via e-mail. You may also check the status of a rebate submission at any time by logging in to www.T-Mobilerebates.com and inputting your Web Tracking ID or PCS number and email address.

Step 1. Action: Check rebate status and/or Resubmit Rebate

1. Do not use the Rebate Status link on the top menu bar.
This rebate status link is used for non-business T-Mobile rebates not submitted via the T-MobileRebates.com.

Log in using Login ID and Password provided by your sales representative.

2. Select one of the following options by clicking the appropriate radio button.

- **“I would like to Re-submit phones from a previous Business rebate request”** Input the Web Tracking ID located on the T-Mobile Rebates Online Order Confirmation that you printed after you submitted your rebate.

The screenshot shows the T-Mobile website's Business Rebate Options page. The page has a purple header with the T-Mobile logo and navigation links: Phones, Plans, Services & Accessories, Coverage, Support, and a search bar. Below the header is a secondary navigation bar with links: Rebate Status, Rebate Form, Contact Us, Terms & Conditions, and FAQs. The main content area is titled "Business Rebate Options" and asks the user to "Please Choose One of the Following:"

- I would like to submit a rebate request for a Business. (Includes fields for Activation Date and Device)
- OR
- I would like to Re-submit phones/routers from a previous Business rebate request. (Includes a field for Web Tracking ID)
- OR
- I would like to check the status of a Business rebate by Web Tracking ID. (Includes 10 input fields for Web Tracking IDs)
- OR
- I would like to check the status of a Business rebate by PCS Number/Email Address. (Includes fields for T-Mobile PCS Number and Email Address)

A "continue" button is located at the bottom of the form.

Rebate submissions cannot be backdated!

Use the same activation date from your original submission. If you receive an error message, check the activation date and/or check the deadline date of the rebate.

Rebate Timeline and Submission - 10/01 - 12/31 deadline - 01/31

Business Sales Customer New Activation Online Rebate Submission Process

- “I would like to check the status of a Business rebate by Web Tracking ID” Check status of up to 10 Web Tracking IDs. Web Tracking ID number is located on the T-Mobile Rebates Online Order Confirmation.
- “I would like to check the status of a Business rebate by PCS Number/Email Address” Enter PCS number and email address to check the status of most recent rebate submission.

Click Continue

3. The Rebate Status page will display:

- Web Tracking ID
- Young America Order ID
- Date Online Submission Received
- Date Rebate Processing Complete
- Company Name
- T-Star Order ID
- Purchase Date
- Original Rebate Submission
- PCS number(s)

Business Rebate Status		
Web Tracking ID: 144144899	Date Online Submission Received: 10/10/2007	Date Rebate Processing Complete: In Process
YA Order ID: 123456789	T Star Order ID:	Purchase Date: 10/01/2007
Company Name: Test		
Original Rebate Submission - Pending Offers		
<p>Note: Rebates take 6 to 8 weeks from the receipt of a valid rebate submission. If you do not see your rebate at this time, please check the status again at a later date.</p> <p>123-456-7899 123-456-7890</p>		

Rebates take 6 to 8 weeks from the receipt of a valid rebate submission.

If you do not see rebate, check rebate status again at a later date.

Limit one offer per wireless phone number. Maximum of 100 rebates per address per any 12-month period. T-Mobile products cannot be returned once the rebate fulfillment form has been submitted. This rebate is for PostPaid customers only, it does not apply to Prepaid service. New activation required on a qualifying rate plan. Only one new activation rebate per IMEI, Smart Card serial number, or ICCID number. Rebate check will be mailed within 6 to 8 weeks from the time your valid rebate request is processed. Rebate checks will be paid in U.S. dollars only. Uncashed check amounts become the property of T-Mobile. Rebate may not be combined with any other offers or rebates and may not be used for any free offers. Materials received become the property of T-Mobile. Offer good only in the U.S. and void where prohibited, taxed or otherwise restricted by law. Rebate recipient must be legal U.S. resident, 18 years of age or older. Please Note: Rebate will not be honored without proof of purchase via T-Mobile USA fulfillment, complete mailing address, T-Mobile wireless number and IMEI number.